

POLICIES

OUR POLICIES

JUNIOR PROGRAM POLICIES

- Monthly payment is billed at the beginning of each month. Client must have a valid credit card on file.
- Pro-rated pricing is available depending on start date and availability.
- Students will be automatically re-enrolled, unless you notify the office before the last class of the month. You may cancel your membership any time before the new month begins.
- All junior program updates and weather related cancellations will be communicated via email. Please ensure we have the correct information on file.
- A \$40 non-resident fee will be charged to all non-resident Fieldstone team players not enrolled in the junior program.
- If a class is cancelled due to weather, but some portion of the class has been held, make up options are determined by the coach.

ACADEMY POLICIES

- Monthly payment is billed at the beginning of each month. Client must have a valid credit card on file.
- Pro-rated pricing is available depending on start date.
- Player must be evaluated enrolling. Academy is by invitation only.
- Students will be automatically re-enrolled, unless you notify the office before the last class of the month. You may cancel your membership any time before the new month begins.
- All junior program updates and weather related cancellations will be communicated via email. Please ensure we have the correct information on file.
- If a class is cancelled due to weather, but some portion of the class has been held, make up options are determined by the coach.
- To register for junior program, sign up using your google account by clicking the “G” in the right hand corner.
- If you are signing up for a specific month, please wait until the 1st of the month to sign up.

ADULT PROGRAM POLICIES

- Online registration for drills closes two hours prior to start of class.
- Classes must have a minimum of 4 students by close of registration or individual class will be cancelled and an account credit will be issued.
- If a class is full, you may add yourself to the waitlist.
- Payment is required at time of registration.

- Refunds will be issued for weather-related cancellations.
- Team Lessons (ALTA-USTA-Other) with more than 10 players on a team attending will need a 2nd coach.
- A \$40 non-resident fee will be charged per roster to all non-resident Fieldstone team players.
- If a class is cancelled due to weather, but some portion of the class has been held, make up options are determined by the coach.

CANCELLATIONS

- If you cancel more than 24 hours in advance, you will receive an account credit, not a refund.
- Cancellations within 24 hours will not result in account credit issued, unless your spot is able to be filled by the waitlist.
- Private lesson packages must be used within six months of purchase.

CAMP AND SPECIAL EVENTS POLICIES

- Must have 4 campers to hold the camp. If camp is cancelled due to low numbers, an email notification will be sent by 5pm the evening before camp.
- Summer Camps are held rain or shine.
- Event cancellations due to weather will be refunded.
- Event registrations must be cancelled 48 hours prior to event in order to receive a refund.