# **Terms and conditions**

#### Welcome to the Inherited Release Method Practitioner Certification!

For any queries or further details, please reach out to us at hello@elizabethbrown.co

This document outlines the Terms and Conditions applicable when you use our website or make a purchase from us. We encourage you to read through this carefully, as it details your rights and responsibilities, and our commitment to ensuring a clear understanding of what you can expect from our collaboration.

By accessing this website, utilizing our services, or purchasing our products, you acknowledge that you are at least 18 years of age and agree to be bound by these Terms and Conditions. If you do not agree with these terms, please refrain from proceeding with your purchase.

Please note, these terms are subject to change and may be updated periodically. We recommend checking this document regularly to stay informed about any modifications.

Additionally, there may be specific terms of service related to our various services, products, and courses. In instances of any inconsistency between those specific terms and this document, the latter prevails to the extent of the inconsistency.

### **Inherited Release Method Course Participation Agreement**

Welcome to the Inherited Release Method. This course is offered with the expectation that participants will actively contribute to its enhancement and promotion. By enrolling in this course, you agree to the following conditions:

**Testimonials and Reviews**: As a participant, you are encouraged to provide written testimonials and reviews detailing your experience. These may be utilized in various promotional materials to illustrate the course's effectiveness and impact.

**Media and Data Usage Consent**: You consent to the use of all data and media related to the course, including recordings, photographs, and other forms of media capture. This encompasses your participation in video sessions, potentially featuring your image and spoken words. We may use this content for diverse purposes, such as in social media posts, marketing initiatives, and as part of future course development resources.

**Content Contribution:** Your shared personal experiences and insights during the course may be used as examples or stories in promotional content or future course materials.

**Providing Constructive Feedback**: Your honest and constructive feedback on various elements of the course is crucial. This feedback is vital in refining and improving the course for subsequent offerings.

**Ongoing Access and Support:** To thank you for your valuable contributions, you will be granted ongoing access to the course materials, including any relevant future additions and updates related to the Inherited Release Method. Additionally, you will receive continuous support as the course progresses.

**Acknowledgment of Terms**: By proceeding with this course, you acknowledge and agree to these terms, recognizing the significant role your feedback and contributions will play in the ongoing development of the Inherited Release Method.

This agreement reflects our joint commitment to ensuring that this course is both beneficial and enriching for all current and future participants. We are grateful for your involvement and look forward to your active participation.

## **Eligibility Criteria:**

**Age Requirement:** All participants must be at least 18 years old. This is to ensure that all practitioners have the maturity and life experience necessary for the depth of work involved in this course.

Additionally, This course is ideally suited for individuals who are already practicing as healing or wellness practitioners or those who are aspiring to work in a capacity that involves one-on-one client interactions in empathetic and supportive settings. This includes, but is not limited to, therapists, counselors, coaches, social workers, and healthcare professionals.

Given the nature of the work, having experience or a strong inclination towards working empathetically with clients is crucial. This background ensures a foundational understanding of client dynamics and the sensitivity required in trauma-informed practices.

#### **Prerequisites:**

 A commitment to personal and professional growth in trauma-informed practices.

- An openness to learning and applying new methodologies in client interactions.
- The ability to participate fully in all aspects of the training, including theoretical learning and practical exercises.

If you are uncertain about your eligibility or whether this course is the right fit for you, please do not hesitate to reach out. We encourage prospective participants to contact us at <a href="https://new.co.org/new.co">hello@elizabethbrown.co</a> with any queries or for further clarification. Our aim is to ensure that all participants are well-suited for the course, prepared to engage deeply with the material, and can apply these practices effectively in their professional lives.

As a participant in the Inherited Release Method Certification program, you are expected to adhere to a high standard of ethics and professional conduct. This commitment is crucial in ensuring the integrity and effectiveness of your practice, especially when working in trauma-informed settings.

## The following outlines our code of ethics and professional conduct:

Confidentiality: Maintain the confidentiality of all client information, sharing only when legally required or with the explicit consent of the client.

Respect and Compassion: Treat all clients with utmost respect and compassion, recognizing their inherent dignity and worth regardless of their background, challenges, or circumstances.

Professional Boundaries: Establish and maintain clear professional boundaries with clients. This includes avoiding dual relationships that could impair your professional judgment or increase the risk of harm to clients.

Competence: Ensure that you are adequately trained and possess the necessary skills for the practices you undertake. Commit to ongoing learning and professional development to maintain and enhance your competence.

Non-Discrimination: Provide services without discrimination based on race, gender, religion, national origin, age, sexual orientation, or disability.

Avoiding Harm: Take all reasonable steps to avoid harm to clients. This includes being aware of your own physical and mental health and how it may impact your work.

Integrity: Conduct yourself with integrity in all professional interactions, ensuring that your behavior aligns with the values and principles of trauma-informed practice.

Accountability: Take responsibility for your actions and decisions in your professional practice and be willing to correct any mistakes.

Collaboration and Referral: Collaborate with other professionals when appropriate and refer clients to other services or practitioners when their needs are outside your scope of practice or expertise.

Compliance with Laws and Regulations: Comply with all relevant laws, regulations, and professional standards applicable to your practice.

Adherence to these ethical guidelines is non-negotiable and forms the foundation of your practice as a certified practitioner of the Inherited Release Method. Violation of these principles may result in disciplinary action, including revocation of certification. We encourage you to approach your practice with a deep sense of responsibility and commitment to these ethical standards.

#### **Revocation of Certification**

As part of maintaining the highest standards in the practice of the Inherited Release Method, we reserve the right to revoke the certification of any practitioner who fails to adhere to our established guidelines, code of ethics, or professional conduct standards. The process for revocation is as follows:

- Grounds for Revocation: Certification may be revoked for reasons including, but not limited to:
  - Breach of the Code of Ethics and Professional Conduct.
  - Misrepresentation or misuse of the certification or methodologies taught.
  - Conduct that significantly harms the reputation or integrity of the Inherited Release Method program.
  - Legal or ethical violations related to professional practice.
  - Failure to maintain the required standards of competency and ongoing professional development.

Investigation Process: Allegations or concerns regarding a practitioner's conduct will trigger a review process. This process may involve gathering information from relevant parties, reviewing case details, and allowing the practitioner in question to present their perspective.

Notification: If, after investigation, a decision is made to proceed with revocation, the practitioner will be notified in writing. This notification will detail the reasons for revocation and the evidence supporting the decision.

Appeal Process: Practitioners have the right to appeal the revocation decision. Appeals must be submitted in writing within 30 days of notification and should provide additional evidence or context for consideration.

Final Decision: After reviewing the appeal, a final decision will be made and communicated to the practitioner. This decision is binding and marks the end of the review process.

Consequences of Revocation: Upon revocation, the practitioner must cease all representation and activities as a certified Inherited Release Method practitioner. This includes the use of any related titles, materials, and methodologies in a professional capacity.

Reinstatement: In certain cases, a path to reinstatement may be available, contingent on specific remedial actions or further training. The conditions for reinstatement will be determined on a case-by-case basis.

We take the integrity and reputation of the Inherited Release Method seriously and expect all practitioners to uphold these values consistently. Revocation of certification is a measure we hope to avoid but will enforce to protect the standards and trust in our program.

## **Intellectual Property Rights Clarification**

Rights Granted to Participants: Participants in the Inherited Release Method Practitioner Certification are granted a limited, non-exclusive, non-transferable license to access and use the course materials solely for personal and professional development purposes. This license does not include the right to reproduce, distribute, publicly perform, or create derivative works from the course materials.

Restrictions on Use: The intellectual property provided as part of the course, including but not limited to training content, methodologies, proprietary models, and materials, remains the exclusive property of Elizabeth Brown and the Inherited Release Method. Participants are prohibited from:

- Copying, sharing, or distributing course materials without explicit written permission.
- Using the intellectual property for commercial purposes or for the benefit of any third party.
- Replicating or incorporating the methodologies or proprietary information into other programs, workshops, or materials.

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Protection of Proprietary Information: The course content and methodologies are proprietary and confidential. Participants agree to maintain the confidentiality of this

information and to use it solely for the intended purpose of professional development within the scope of the Inherited Release Method.

Acknowledgment of Ownership: Participants acknowledge that all intellectual property rights in the course materials, content, and methodologies are owned by Elizabeth Brown and the Inherited Release Method, and that no ownership rights are transferred by enrolling in or completing the course.

Consequences of Unauthorized Use: Any unauthorized use of the course materials, content, or methodologies may result in legal action and the revocation of certification and course access.

By enrolling in the Inherited Release Method Practitioner Certification, participants agree to respect and adhere to these intellectual property terms, ensuring the integrity and unique value of the course are maintained.

## **Content Policy**

We diligently strive to offer valuable information, yet we cannot be held accountable for how you utilize it. Visiting our website does not establish a professional relationship unless you explicitly engage our services or purchase our products.

The testimonials and outcomes we showcase are reflective of our and our past clients' experiences. These are not assurances that others will experience similar results.

We endeavor to ensure the accuracy, relevance, and timeliness of our information, but we cannot guarantee this. We are not legally liable for any errors, omissions, or inaccuracies. Should you notice any issues, we'd greatly appreciate your feedback!

We reserve the right to modify the content on our websites at any time, including making changes or removals without prior notification.

## **Visitor Responsibilities**

You are solely responsible for implementing any suggestions we offer on our websites or in our training programs. You acknowledge that our guidance is intended to present you with options for consideration, and the final decisions and actions are your responsibility. We encourage you to align with your values and vision, conduct your own research, and make decisions based on informed judgment. You also agree to absolve us from any consequences that may arise, directly or indirectly, from your actions.

Our training and the information on our websites aim to assist you in tapping into your inner wisdom and achieving personal and spiritual healing. However, The Inherited

Release Method should not be considered a replacement for professional medical or mental health advice from qualified experts.

## **Your Responsibilities**

Participation in our training programs requires a dedication to the process, including implementing the practices and integration tasks assigned to you. Make sure to complete any prerequisite material available on the online training portal before your program starts.

You are expected to be fully engaged and present for the entire duration of each training session. It's crucial to uphold a professional demeanor, respecting the facilitator-participant dynamic. This is especially important due to the sensitive and personal nature of the work we do together. You are then required to participate in up to 10 hours of post in person training, which may include case studies, assessments, and further study pertaining to online sessions, and group sessions. Your certification will then be given upon completion of 50 hours study.

You understand that this training does involve holding space for people in a trauma informed setting. In saying this, you digress to a degree, that you are indeed of a background or have knowledge in creating a safe space for those you will accompany on their healing journey. If you feel you may not be ready, please reach out <a href="hello@elizabethbrown.co">hello@elizabethbrown.co</a> so we can organise a time to chat.

## **Important information**

### **Health and Safety Disclaimer**

Emotional and Psychological Impact: The Inherited Release Method Practitioner Certification involves trauma-informed content, which may have significant emotional and psychological impacts on participants. While this content is designed for professional development, it may evoke strong emotional responses or unearth past traumas.

Self-Care and Personal Responsibility: Participants are encouraged to engage in self-care practices and seek appropriate support when necessary. It is your responsibility to monitor your own emotional and psychological well-being throughout the course. We recommend having access to a support network, which may include mental health professionals, if you find the material challenging or distressing.

Not a Substitute for Professional Care: This training is not intended to replace professional medical or psychological care. If you have a history of mental health challenges, we advise consulting with a healthcare provider before participating in the course.

Limitation of Liability: Elizabeth Brown and the Inherited Release Method, is not responsible for any adverse emotional, psychological, or physical reactions you may experience during or after participating in the course. While we aim to provide a supportive learning environment, each participant's experience is subjective and influenced by personal history and current emotional state.

Immediate Assistance: If you find yourself in need of immediate mental health support during the course, please contact appropriate emergency services or a mental health professional.

Reporting Concerns: If at any point during the course you feel overwhelmed or in distress, please inform a course facilitator as soon as possible. We are here to support your learning journey, but our ability to provide psychological support is limited.

Acknowledgment of Risks: By enrolling in this course, you acknowledge the potential risks involved and agree to take full responsibility for your health and well-being during the program.

This training is ideal for those who view themselves as leaders and teachers in creating global impact, ready to embrace the teachings and trust the process. It may not be suitable if you're not prepared to take responsibility for change, struggle with boundaries (we strictly enforce them for the safety of our space), or disrespect our work.

#### WAIVER OF LIABILITY AND DISCLAIMER

While we diligently endeavor to ensure that our services and products conform to the highest standards of best practice, we recognize that unforeseen issues may arise. In such instances, unless directly resulting from our proven negligence, misrepresentation, or deliberate fault, you agree that, to the fullest extent permitted by applicable law, we shall not be liable for any form of damages. This exclusion applies to, but is not limited to, direct, indirect, special, consequential, punitive, or incidental damages, as well as damages for loss of use, profits, data, goodwill, reputation, or the cost of procuring substitute goods and services, arising out of or related to the use, inability to use, performance, or failures of our websites and services, or any products or services purchased through them, or any material posted on them, irrespective of whether such damages were foreseeable or arise in contract, tort, equity, restitution, by statute, at common law, or otherwise.

This agreement covers all known and unknown risks associated with the use of our services and products. You acknowledge these risks and assume full responsibility for any outcomes that may arise from the use of our services or products.

This document may be updated periodically, and we will endeavor to notify you of these changes. Your continued use of our services following such notifications will constitute your acceptance of these changes.

This waiver includes a severability clause. If any part of this waiver is deemed unenforceable, the remainder will continue to be in effect. By agreeing to this waiver, you confirm that you have read and understood its terms. We recommend consulting with a legal advisor if you have any concerns or questions about this waiver.

## **Intellectual Property**

## Copyright

Our website content and course materials are protected by international copyright laws. Any reproduction or use of our content without our explicit written permission is not allowed. Commercial use of our content that competes with our business is strictly forbidden.

You may share our blog posts or publicly available content on social media, provided you include a link back to the original source on our website, social media accounts and the like.

You are permitted to link to our home pages, as long as it's done fairly and legally, without harming our reputation or implying endorsement where none exists.

#### **Trademarks**

Our websites feature trademarks, logos, and service marks, which are either registered or unregistered. These trademarks must not be used in relation to any product or service that is not ours, in a way that causes confusion, or in a manner that discredits us.

## **Payment Terms**

Our program prices, along with payment plans, are listed on our websites. Enrolling in a program commits you to its payment. You can opt to pay in full or through a payment plan. All payment plans are managed by Stripe as direct debits from your chosen account. Initial payment should be made no later than 7 days before the program start.

Prices are local to the currency of the country.

Payments can be made via Stripe. Full payments can be requested to be made through direct deposit. Monthly payments are made through stripe.

Ensure sufficient funds for payment plan instalments. If a payment fails, Stripe will retry twice. If it still fails, your program access will be paused until the payment issue is resolved. All sessions and services will be postponed until payment is received.

A \$20 USD administrative fee may be applied for late payments. Additionally, you are responsible for all recovery costs, including agency fees and legal costs, if we must take steps to recover unpaid amounts.

#### **DELIVERY**

Our training programs blend live online workshops and self-directed learning modules, any. Live online sessions are conducted through Zoom.

Comprehensive information on the delivery of our training programs can be found in the online training portal. Access to this portal will be granted once you sign or accept the relevant agreement.

## **Terms and Conditions for Program Participation**

When you enrol in The Inherited Release Method or any of our programs, you commit to actively participate and complete the work. It's crucial that you research thoroughly and ensure you're ready for this journey before enrolling.

## **Refund Policy**

We have a strict no-refund policy if you change your mind, regardless of when you withdraw from any training program. By paying your deposit, you acknowledge your commitment to the full program, the Inherited Release Method, and its costs in its entirety. Any refunds issue on a case by case basis, will may be done so, minus the amount of any and all conversion rates, transfer and admin fees, which can equate to approximately 25%.

### **Payment Plans**

Payment plans are offered to facilitate your investment in personal or business growth. You are obliged to complete the full payment, even if you decide to withdraw from the program. Fees are due 10 days prior to course commencement in person.

#### **Extraordinary Circumstances**

If unforeseen circumstances beyond your control prevent your participation, please contact us to discuss. You may request a credit note up to 2 weeks before the program

starts, subject to our discretion. This credit can be used for an equivalent program within 12 months.

In the event of cancellation by us, participants will be offered the choice of a full refund, credit for future courses, or transfer to an alternative program of IRM or of equivalent value.

## **Participant Conduct**

We reserve the right to terminate your participation for disrespectful behavior. If your conduct is deemed unacceptable, we'll issue a written warning specifying the problem and required remedy. Repeat offenses will lead to agreement termination without a refund, revocation of online portal access, and an explanatory email.

## **Force Majeure**

Definition: Force Majeure refers to any event beyond the Inherited Release Method, reasonable control, which prevents or substantially hinders our ability to fulfill our obligations under these Terms and Conditions. This may include, but is not limited to, natural disasters (such as floods, earthquakes, and hurricanes), war, terrorism, labor strikes, epidemics, pandemics, government regulations or restrictions, and other acts of God.

Suspension of Obligations: In the event of a Force Majeure, our obligations under these Terms and Conditions will be suspended for the duration of the event. We will make every reasonable effort to resume normal operations and services as soon as possible.

Notification: Should a Force Majeure event occur, we will notify participants at the earliest opportunity, detailing the nature of the event and its potential impact on our services and their participation in the Inherited Release Method Practitioner Certification.

Mitigation: We commit to taking reasonable steps to mitigate the effects of any Force Majeure event, including exploring alternative means of program delivery (e.g., shifting from in-person to online formats if possible).

Participant Options: In the event of a prolonged Force Majeure situation, participants will be given options, such as enrollment deferment, partial refunds (at the discretion of IRM), or credit towards future programs, as appropriate and feasible.

Limitation of Liability: Elizabeth Brown and the Inherited Release Method, will not be liable for any failure or delay in performing our obligations where such failure or delay results from a Force Majeure event. We recommend the purchasing of Travel insurance that includes Force Majeure should you need to travel for this course.

Resumption of Services: Once the Force Majeure event has been resolved, we will inform participants of the resumption of services and provide details on the revised program schedule and arrangements.

## **Feedback and Complaints**

Please report any service issues within 7 days. We aim to understand and resolve any concerns to reach a satisfactory resolution.

#### **Liability under Australian Consumer Law**

We adhere to Australian Consumer Law. Should a major issue arise, our liability is limited to re-providing the program or, if not feasible, paying for an equivalent program.

## **Mutual Non-Disparagement Clause**

All participants in our programs and users of our services agree not to engage in any public or private disparagement of us or any individuals associated with us. This includes refraining from any actions or communications that could reasonably be expected to harm our business or personal interests. In return, we make the same commitment to you.

Public discussions or comments that are negatively directed towards us will be regarded as defamatory or harmful. Such actions will be subject to claims for compensation in any subsequent mediation or legal proceedings.

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Please set up a regular scheduled direct debit from your bank account.

Name	Signed	Date: