

4/8/25

## OFFICIAL NOTICE: Tariff Updates and Potential Container Delays

Dear Valued Customers,

We hope this message finds you well.

We are writing to inform you of important updates regarding recent tariff regulations and their impact on project pricing/container delays moving forward.

As of **March 12th, 2025**, the **U.S. Government** has enacted new tariffs on aluminum imports. These include a **25% tariff on all steel and aluminum imports**. This directly affects the cost of aluminum materials, which are essential to our material sourcing, manufacturing, and supply chain operations. Despite these tariffs taking effect, we maintained our previous pricing for all past, current, and upcoming projects.

However, as of **April 2nd, 2025**, the **U.S. Government** has introduced additional tariffs—referred to as “**Universal Tariffs**” and “**Reciprocal Tariffs**.” Despite our best efforts to shield our clients from these increases, it has become increasingly difficult to absorb these rising costs. Regrettably, we are now left with no choice but to implement necessary pricing adjustments.

In addition, ongoing global disruptions have triggered widespread shipping delays. Domestic and international ports are operating at maximum capacity, with significant backlogs. Resources are being allocated to expedite delayed containers, causing further delays to new incoming shipments. These circumstances have led to extended processing times and delays in delivery schedules. While these challenges are beyond our control, we remain committed to keeping you informed and supported throughout this period.

We fully understand the frustration and concern that come with a lack of consistent updates, especially as conditions continue to change by the minute. We want to reaffirm our commitment to transparency, quality, and value. Our team is always available to address any questions or concerns you may have during these unpredictable times.

At **Vetrina Windows and Doors**, our top priority is to continue delivering exceptional customer service and premium products while navigating the current economic and logistical challenges. We are taking every proactive measure possible to minimize the impact of these tariffs and delays, and to remain competitive for both current and future orders.

Please don't hesitate to reach out to any member of our team for further assistance.

We sincerely appreciate your continued support, patience, and understanding during these difficult times.

Warm regards,

**Vetrina Windows and Doors**