

King County LTC Ombudsman Program

For cases opened: 08/12/2021 to 08/12/2024

**King County LTC Ombudsman Program**

|             |   |                                   |                 |
|-------------|---|-----------------------------------|-----------------|
| <b>2435</b> | <b>Aegis Gardens At Newcastle</b>                     | Facility Type: (BH) Boarding Home | <b>Total 5</b>  |
| B           | Access to Information                                 |                                   | 1               |
| D           | Autonomy, Choice, Rights                              |                                   | 1               |
| F           | Care  |                                   | 1               |
| J           | Facility Policies, Procedures and Practices           |                                   | 2               |
| <b>2567</b> | <b>Aegis Living Bellevue Overlake</b>                 | Facility Type: (BH) Boarding Home | <b>Total 37</b> |
| A           | Abuse, Gross Neglect, Exploitation                    |                                   | 1               |
| B           | Access to Information                                 |                                   | 3               |
| C           | Admission, Transfer, Discharge, Eviction              |                                   | 2               |
| D           | Autonomy, Choice, Rights                              |                                   | 12              |
| E           | Financial, Property                                   |                                   | 2               |
| F           | Care  |                                   | 10              |
| G           | Activities, Community Integration and Social Services |                                   | 3               |
| H           | Dietary   |                                   | 1               |
| J           | Facility Policies, Procedures and Practices           |                                   | 3               |
| <b>2596</b> | <b>Aegis Living Kirkland</b>                          | Facility Type: (BH) Boarding Home | <b>Total 2</b>  |
| A           | Abuse, Gross Neglect, Exploitation                    |                                   | 1               |
| D           | Autonomy, Choice, Rights                              |                                   | 1               |
| <b>2586</b> | <b>Aegis Living Kirkland Waterfront</b>               | Facility Type: (BH) Boarding Home | <b>Total 19</b> |
| A           | Abuse, Gross Neglect, Exploitation                    |                                   | 1               |
| B           | Access to Information                                 |                                   | 2               |
| C           | Admission, Transfer, Discharge, Eviction              |                                   | 1               |
| D           | Autonomy, Choice, Rights                              |                                   | 5               |
| E           | Financial, Property                                   |                                   | 2               |
| F           | Care  |                                   | 3               |
| J           | Facility Policies, Procedures and Practices           |                                   | 2               |
| K           | Complaints about an Outside Agency (non-facility)     |                                   | 1               |
| L           | System: Others (non-facility)                         |                                   | 2               |
| <b>2492</b> | <b>Aegis Lodge Of Kirkland</b>                        | Facility Type: (BH) Boarding Home | <b>Total 4</b>  |
| A           | Abuse, Gross Neglect, Exploitation                    |                                   | 1               |
| B           | Access to Information                                 |                                   | 1               |
| D           | Autonomy, Choice, Rights                              |                                   | 2               |
| <b>1997</b> | <b>Aegis Of Issaquah</b>                              | Facility Type: (BH) Boarding Home | <b>Total 3</b>  |
| D           | Autonomy, Choice, Rights                              |                                   | 1               |
| F           | Care  |                                   | 1               |

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|   |   |   |
|---|---|---|
| J | Facility Policies, Procedures and Practices | 1 |
|---|---|---|

| 2241 | AEGIS OF MADISON                                  | Facility Type: (BH) Boarding Home | Total 10 |
|------|---|-----------------------------------|----------|
| B    | Access to Information                             |                                   | 2        |
| C    | Admission, Transfer, Discharge, Eviction          |                                   | 2        |
| D    | Autonomy, Choice, Rights                          |                                   | 2        |
| H    | Dietary   |                                   | 1        |
| I    | Environment                                       |                                   | 1        |
| J    | Facility Policies, Procedures and Practices       |                                   | 1        |
| K    | Complaints about an Outside Agency (non-facility) |                                   | 1        |

| 2509 | Aegis Of Mercer Island                                | Facility Type: (BH) Boarding Home | Total 9 |
|------|---|-----------------------------------|---------|
| D    | Autonomy, Choice, Rights                              |                                   | 4       |
| E    | Financial, Property                                   |                                   | 1       |
| F    | Care  |                                   | 1       |
| G    | Activities, Community Integration and Social Services |                                   | 1       |
| I    | Environment   |                                   | 1       |
| J    | Facility Policies, Procedures and Practices           |                                   | 1       |

| 2381 | Aegis Of Queen Anne At Rodgers Park | Facility Type: (BH) Boarding Home | Total 2 |
|------|-------------------------------------|-----------------------------------|---------|
| E    | Financial, Property                 |                                   | 1       |
| F    | Care                                |                                   | 1       |

| 1944 | AEGIS SENIOR INN OF KENT                 | Facility Type: (BH) Boarding Home | Total 3 |
|------|--|-----------------------------------|---------|
| C    | Admission, Transfer, Discharge, Eviction |                                   | 1       |
| E    | Financial, Property                      |                                   | 1       |
| F    | Care                                     |                                   | 1       |

|   |    |
|---|----|
| Count of Facilities:                        | 10 |
| Distinct Count of Cases:                    | 17 |
| Count of Complaints:                        | 94 |
| Count of Complaints (marked non-complaint): | 0  |