



1. Warranty Coverage

Duration:

STS Automatic LLC provides a limited warranty covering the original purchaser for a period of **five (5) years** from the date of purchase.

Coverage:

This warranty covers defects in materials and workmanship under normal use, including:

- Manufacturing defects related to the movement, case, and dial.
- Issues affecting the timekeeping accuracy of the watch.
- Problems related to the water resistance of the watch (as indicated by the water resistance rating on the watch).

Water Resistance Clause:

Water resistance is only guaranteed if the watch is used according to the manufacturer's guidelines. The crown and pushers must be securely fastened during water exposure to maintain water resistance.

Exclusions:

This warranty does not cover:

- Normal wear and tear (e.g., scratches, discoloration, strap wear).
- Damage resulting from accidents, mishandling, or misuse, including water damage on non-water-resistant models.
- Alterations, modifications, or repairs not performed by an authorized STS Automatic service center.
- Battery replacement, except where the battery is found to be defective upon purchase.
- Theft or loss of the watch.



2. Claim Process

To Make a Warranty Claim:

1. **Contact:** An authorized STS Automatic retailer or service center. Visit our website at stsautomatic.com to inquire.
 2. **Required Documentation:** Present the original purchase receipt, complete the warranty request, and valid proof of purchase from an authorized dealer. These documents are required to validate the warranty claim.
 3. **Shipping:** If the watch needs to be shipped for service, ensure it is securely packed to prevent damage during transit. The cost of shipping is the responsibility of the customer.
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3. Service Under Warranty

Authorized Service:

Repairs or servicing under this warranty must be carried out by an authorized STS Automatic service center. Unauthorized repairs or modifications will void the warranty.

Replacement Parts:

In the event that a replacement part is required and the original part is no longer available, STS Automatic reserves the right to replace the part with one of equal or greater quality.

Repair Time:

We aim to complete all warranty repairs within a reasonable timeframe, typically **4-6 weeks**. However, repair times may vary based on the complexity of the repair and parts availability. The customer will be informed if additional time is required.

4. Transferability

This warranty is **non-transferable** and applies only to the original purchaser.



5. Limitation of Liability

STS Automatic LLC's liability is limited solely to the repair or replacement of the defective watch as provided herein. Under no circumstances will STS Automatic LLC be liable for any indirect, incidental, or consequential damages arising from the use of this watch.

6. Global Warranty Coverage

This warranty is valid **globally** and may be used at any authorized STS Automatic service center worldwide.

