Dan neri
UX DESIGNER

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SKILLS

Research: User Research and Strategy | Usability Testing | Sitemap | Information Architecture | Persona Profile | User Stories

Design: Sketching | Wireframing | Prototyping | Interaction Design | Mobile Design | Web Design | Accessible Design

Software: Figma | Invision | Optimal | Power BI | Airtable | Acuity | Monday | Google Suite | Office Suite | Apple Suite

User Research Operations: Research Coordination | Participant Recruitment | Study Management

EDUCATION

Google UX Design Certificate
Jul '24 – Present

B.S. in Business w/ concentration in Psychology & Operations and Supply Chain Management
Golden Gate University
Jan '17 - Sept '21

A.S. in Business w/ concentration in Logistics & Transportation Management
Southwest TN Community College
May '14 - May '16

SUMMARY

UX Designer with expertise in user research operations and leadership. Adept at transforming user needs into intuitive, impactful designs and collaborating effectively with cross-functional teams. Currently pursuing a Google UX Design Certificate while building a portfolio to showcase innovative design solutions.

EXPERIENCE

VoxelMaps | User Research Operations Manager @Apple
Mar '23 - Apr '24 | San Francisco Bay Area

· Implemented strategic plans to optimize operations and streamline processes.
· Coordinated cross-functional teams to drive collaboration and project success.
· Collaborated with marketing to design the recruitment profile, improving participant selection accuracy by capturing essential study details.

Tech Mahindra | User Research Project Manager @Meta
Jun '22 - Feb '23 | Burlingame – CA

· Orchestrated participant recruitment for AI/ML product studies, contributing to extensive quantitative research.
· Presented project updates and reports to senior management, leveraging strong communication skills.
· Nurtured relationships with cross-functional partners to foster collaboration and problem-solving.

Tech Mahindra | User Research Site Manager @Apple
Aug '21 - May '22 | Pasadena – CA

· Managed a team of research moderators, emphasizing training and performance management.
· Championed recruitment and training initiatives, ensuring effective task execution.
· Helped design recruitment strategies to ensure they met study requirements.

Tech Mahindra | Researcher Moderator @Apple
Aug '20 - Feb '21 | San Diego – CA

· Moderated participants through facial recognition protocols, showcasing attention to detail.
· Resolved data issues promptly to maintain accuracy and integrity.
· Managed paperwork and participant selection efficiently.