

Melissa M. Miller

BSN, RN, AMB-BC

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EDUCATION:

- Chamberlain University - MSN/FNP (April 2025 Graduation)
- Stony Brook University - MSN/NNP (2007-2011)
- Colorado Mesa University - BSN/RN (Awarded May 2001)

HONORS:

- Award: Best Applied Research Award, Sigma Theta Tau International, Nu Kappa Chapter
- Honor Society of Nursing, Sigma Theta Tau International, Nu Kappa Chapter
- Honor Society of Nursing, Sigma Theta Tau International, Kappa Gamma Chapter
- Honor Society of Nursing Sigma Theta Tau International, Phi Pi Chapter
- Daisy Award Nominee, May 2023 and August 2023

LICENSURE:

- Registered Nurse, Colorado, 2001 to present

PRACTICUM EXPERIENCE

FNP Second and Third Year Resident March 2024 - Present
Intermountain Healthcare - Patterson Primary Care Clinic April 2025 Graduation

Completing all clinical hours for my FNP residency at Patterson Primary Care Clinic, gaining comprehensive experience in primary care across the lifespan.

- Providing high-quality, patient-centered care using holistic health principles.
- Creating a compassionate, care-focused environment to improve patient outcomes.
- Engaging in reflective practice and cultural humility to support diverse populations.
- Integrating professional values through scholarship and service in healthcare.
- Advocating for positive health outcomes through evidence-based, collaborative advanced nursing practice.

Work Experience

Intermountain Healthcare Registered Nurse October 2024 - Present
Cardiac - Telemetry - Step Down ICU Unit

- **Critical Care & Assessment:** Utilize strong critical thinking and rapid assessment skills to manage complex cardiac patients transitioning from ICU to step-down care.
- Provide comprehensive cardiac care, including patient monitoring, medication management, hemodynamic support, post-procedure recovery, and emergency response. Educate patients, collaborate with interdisciplinary teams, manage invasive lines and wounds, support palliative care, and adhere to evidence-based protocols.

Intermountain Healthcare Registered Nurse January 2024 - October 2024
Anticoagulation Clinic

- Developing, initiating, and adjusting EBP guideline-guided anticoagulation regimens.
- Educating patients on new and existing anticoagulation medications, regimen expectations, and steps for future management.
- Ordering & evaluating appropriate laboratory tests and making medication adjustments when necessary.
- Ensuring discussion and execution of appropriate monitoring timelines and patient follow-up appointments.
- Assessing the need to escalate patient care and referring patients to urgent care or emergency departments as needed.
- Ongoing review of anticoagulation indication and appropriateness of goal and continuation of therapy.

Intermountain Healthcare Registered Nurse October 2022 - January 2024
Occupational Medicine

- Primary nurse/triage for busy medical practice working with patients injured on the job.
- Advanced knowledge regarding splinting, suturing, adjustment procedures, joint injections, trigger point injections, casting, physical therapy, referrals, and advanced nursing triage.
- Led a successful KPI program for clinical practice.
- Established an orientation and onboarding platform for the clinic.

Center at Foresight Rehabilitation

- Led daily operations for the nursing department, set and tracked departmental goals and objectives, oversaw department’s budget, and ensured all guidelines, regulations, and standards were followed.
- Develop and implement nursing policies and procedures, supervise, train, and evaluate nursing staff.
- Hire and onboard new nurses, set the nursing schedule, and collaborate with physicians and executives.
- Utilize PCC, Netsmart, and other popular software, including medical database, research, diagnosis, billing, scheduling, and telemedicine.

Clinical Nurse Manager/Quality Improvement/Case Management

December 2019 - April 2022

Hope West Hospice

- Led a team of 23 RNs, CNAs, Social Workers, and Chaplains.
- Uphold organizational mission, vision, and values.
- Hire, mentor, oversee, and schedule staff; conduct performance reviews.
- Collaborate with physicians and multidisciplinary teams for patient care.
- Optimize nursing operations through strategic planning and quality improvements.
- Manage budgets, monitor expenditures, and address cost variances.
- Develop and update nursing policies and procedures.
- Ensure regulatory compliance and quality care standards.
- Oversee infection control measures and medication audits, reducing drug costs by \$5K in 6 months.
- Maintain patient care documentation per Medicare, Medicaid, hospice, PACE, and LTC guidelines.

Faculty - CNA Program Coordinator

May 2019 - December 2019

Colorado Mesa University/WCCC

Faculty - Fundamentals, Advanced Med Surg, Peds, NICU, Nursing Instructor Bachelor of Science in Nursing Program - Nursing Educator 2005 - 2016

- Mentoring, guiding, and educating new CNA's, LPN's, ADN's, and BSN students.
- Robust understanding of technology, team leadership, and conflict resolution.
- Managed the myClinicalExchange program to track thousands of healthcare students' clinical rotations across different programs.

CERTIFICATIONS:

- Basic Cardiopulmonary Life Support (neonatal, infant, child, adult)
- Pediatric Advanced Life Support
- Advanced Cardiac Life Support
- BARD PICC Training Course
- Allevant Mayo Clinic Post-Acute Care Certification
- Practice Excellence IMH SMRH

VOLUNTEER SERVICE:

- Camp Cedaredge - Pediatric Diabetes Camp
- St. Mary’s Hospital Neonatal Intensive Care Unit
- March of Dimes
- First Descent - Cancer Awareness and Support - Participant
- Adventure Racing - Training Steward for Professional Athletes

LEADERSHIP/PROFESSIONAL MEMBERSHIPS:

- iAspire IMH SMRH
- EBP Mentor IMH SMRH
- Clinical Practice Council IMH SMRH
- Secretary - Research and EBP Council IMH SMRH
- Mentorship Program IMH SMRH
- Toastmasters International Member
- Stress First Aid Champion IMH SMRH
- AANP Member

STRENGTHS/SKILLS:

- Advanced critical thinking, self-starter, eternal optimist, creative, organized, detail-oriented, strong ethics and integrity, embraces change, flexible, excellent communication skills, transformational leader, collaborator, life-long learner, educator, exceeds expectations, high-quality customer service, patient advocate.